



## Other Sources of Support

Depending on your situation, the following agencies and organisations may be able to provide additional support.

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Hampshire County Council	<b>0300 555 1375</b>
Care Quality Commission (CQC)	<b>0300 061 6161</b>
	<b>enquiries@qcq.org.uk</b>
Citizens Advice Bureau	<b>0800 144 8848</b>
Andover MIND	<b>0125 231 7481</b>
Jobcentre Plus	<b>0800 055 6688</b>
VoiceAbility	<b>0300 303 1660</b>
Connect 2 Support Hampshire	
	<b><a href="http://www.connecttosupporthampshire.org.uk">www.connecttosupporthampshire.org.uk</a></b>

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## How Can I Contact Byways?

**Telephone:**  
**01256 701928**

**Email:**  
**Diane.Trevett@theyoutrust.org.uk**

**Address:**  
**South Wing, Admiral House**  
**43 High Street**  
**Fareham, Hampshire PO16 7BQ**

***YOU: a family, creatively  
empowering people to thrive  
in their communities.***



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**Registered Address:**  
Delme 1, Delme Place, Cams Hall Estate,  
Fareham, Hampshire, P016 8UX

**[www.theyoutrust.org.uk](http://www.theyoutrust.org.uk)**

The YOU Trust is registered in England no.  
1898188 and is a registered charity no. 291489

**Byways**  
Supported Living Service

## About Byways

We want you, your family, and your friends to feel confident and comfortable about life at Byways. Sometimes, learning a bit more about a place helps.

Byways:

- Provides home life accommodation for adults with a learning disability
- Promotes skills and personal development
- Enables people to make real choices about how and where they want to live
- Is a purpose built two-storey building consisting of 12 self-contained flats with communal areas
- Has a coded entry system to the building and to individual flats with keyless entry available for service users. Each flat has a small LCD screen intercom to enable people to view their visitors for security and buzz them in
- Offers self-contained one bedroom flats with lounge, hallway, kitchen, and bathroom
- Has ground floor communal areas including a large communal lounge, kitchen, disabled toilet, and separate assisted bathroom. There is also a first floor communal room and store room
- Has a large private car park

You may have questions about what to expect here at Byways, and we'll be happy to discuss anything with you and those who matter most in your life.

**Please contact:**

**Diane Trevett, Team Manager**

**Phone: 01256 701928**

**Mobile: 07764 458223**

**Diane.Trevett@theyoustrust.org.uk**

## Social Activities/Hobbies/Leisure Interests

Byways is your home, and we will encourage, empower, and enable you to pursue your favourite hobbies and to explore new ones.

- Each person has their own activity programme
- Staff support people on a 1:1 basis to use local community facilities and pursue leisure and social activities in the evenings
- People are supported to attend Religious Services of their choice
- There are no restrictions on what people can do, and potential risks are identified and monitored with a formal risk assessment

*"It's a good experience to live with staff helping me with stuff and you get to be more independent."*

*"Byways is an extraordinary place run by extraordinary people. All staff go above and beyond to make it a safe and happy home for all residents."*



## Our Objectives

At Byways, not only do we aim to make a positive place to call home, but we also strive to create a safe environment where people can thrive.

Our objectives are:

- To promote independence and personal development for each individual
- To develop relationships within the community and to encourage tenants to take a fulfilling role in society
- To support people in their personal aspirations and encourage new experiences and achievements
- To support people to have control of their lives and to enable them to make informed choices
- To provide the support to enable people to be as independent as possible in all areas of their lives
- To ensure personal care is carried out with dignity and respect and is individually tailored to meet the needs of the individual
- To promote the concept of ordinary life principles and to ensure that all people are encouraged to contribute to their own wishes, and these are acted upon
- To ensure the rights of people are upheld and to ensure no one suffers any forms of discrimination

These are our aims, and although our team is skilled, experienced, trained, and dedicated we encourage you to let us know if you ever feel like we've missed the mark.

Byways isn't a place where we tell you how to live; it's a place where we work together to help you to live the life you want.